A basic, step-by-step, guide for using MA online Members' pages

migrationalliance.com.au – a website for Australian registered migration agents.

You must <u>allow cookies</u> to see members news.

Q &A - Tips for resetting Password to LOGIN to the <u>MA Website</u> for MEMBERS NEWS:

I have joined MA. I completed the form some time ago but now cannot remember my PW.

Q: How do I reset the PW?

A: Go to a link for forgotten password on the home page or see at the bottom right corner (Forgot your password?) Just click it.
Soon you will be asked by the computer: Enter your email address in the field below.
(This is the link: http://migrationalliance.com.au/index.php?q1=user&q2=forgot-password)

Q: Can I use any email address to reset my PW?

A: No. You MUST enter the email you used to register.
After you complete that, you will receive an email, within minutes, containing a link for resetting a new PW. **The reset link expires within hours and can only be used once.**

A Sample of the email you will receive:

Hi Brook, Someone (hopefully you!) has submitted a request to reset the password for your account with Migration Alliance. To proceed, visit the following link to choose a new password.
http://migrationalliance.com.au/index.php?q1=user&q2=change-password&q3=0c0e1649cbe3bfd9b33b9388c991deb3 Regards Migration Alliance

Q: Where is the link?

Usually, what I see is a blue coloured link.
Solution:
Copy the link <u>above</u> (http://migrationalliance.com.au/index.php?q1=user&q2=change-password&q3=0c0e1649cbe3bfd9b33b9388c991deb3)
and paste it to URL. Then click or enter.

NOTE: The link must be activated immediately after receiving.

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The above sample shows your link (from the email received) pasted into the "URL"(*Uniform Resource Locator)*

After clicking the link - You will see below "change your password"
Please enter your memorable PW.

Once the new password is changed and accepted.
Please try to login now, using the new password.

How do I know if I am successful to <u>member only login</u>, please see sample below:
just under "User controls" in blue such as, *Document library, member news, Log out etc.*

Home | **Insurance** | **CPD training** | **Defence / Protection services** | **Forum** | **Lobby panel** | **Member benefits** | **Media center**

Speaking out for Australian RMAs and their clients

1. Brian Kelleher Introduction 2. January 2010 update - by Christopher Levingston, Convenor

Migration Alliance Vision:

The Migration Alliance will strive to maintain honest, dynamic collaboration of the migration advice profession for the profession by the profession

Migration Alliance Mission Statement

Migration Alliance is a membership organisation made up of Registered Migration Agents with the aims of:

User controls

Document library
Member news
Update my details
Log out

New CPD courses

Please do click "Member news" to see news.

Do remember to allow cookies. You will see member only news and important RMA's goodies.

Please note: If you want to go to the forum, you must apply to enter the forum and be approved. Here is the address: http://migrationalliance.com.au/forum/

You can also click the TAB "Forum" in MA site.

March 13, 2010